# University of Vermont

#### **Financial Assistance Program**

75 Park Street, Elizabethtown , NY 12932 518-873-6377

Fax: 518-873-2315

# Elizabethtown Community Hospital

Dear Applicant,

Thank you for choosing The Elizabethtown Community Hospital as your health care provider.

If payment of your medical bills creates a financial hardship for you, you may be eligible for financial assistance through Elizabethtown Community Hospital's Patient Financial Assistance Program. Our staff are here to help you and are willing to work through the process with you. Please note that before any financial assistance can be provided by Elizabethtown Community Hospital, our staff will work with you to identify other sources of payment.

The following criteria must be met to be eligible for financial assistance from Elizabethtown Community Hospital

- You must be a permanent resident within the eligibility area Essex County, Washington County, Clinton County, Warren County, Franklin County, Hamilton County, and St. Lawrence County New York or you may be from outside this service area AND received emergency care.
- The services that were provided to you must be considered medically necessary essential health care services.
- The following types of services are **not** eligible for financial assistance
  - Cosmetic services unless medically necessary based upon diagnosis with physician review
  - Birth control, infertility treatments, fertility services, sterilization and reversal of sterilization.
  - Services that have been placed in Collections beyond 120 days of placement
  - General dentristy unless extenuating circumstances are presented by the dental practice
  - Services to residents outside of the financial eligibility area unless provided in an emergency room setting
  - Services reimbursed directly to you by your insurance carrier or already covered by a third party
- Household income must be within guidelines

During the time your application is being processed, please disregard any bills you received from Elizabethtown Community Hospital. We will not forward eligible accounts to collections while your application is pending. You have 30 days to return your application. If your application is not received during that time, we will resume normal collection efforts on your accounts.

If you meet the criteria and wish to apply for Elizabethtown Community Hospital's Patient Financial Assistance Program, please complete the enclosed application form. Please note, you will continue to be financially responsible for all services you receive until it is determined you qualify for assistance.

We are here to help, if you have any questions or require aid in understanding any part of the application process please contact the Financial Counselor at 518-873-3139 Completed applications should be forwarded to the following address:

Elizabethtown Community Hospital Financial Counselor PO Box 277 Elizabethtown, NY 12932



#### **Financial Assistance Program**

## Elizabethtown Community Hospital

All information you provide to us is confidential.

#### For Your Convenience - Our Documentation Check List

To determine if you qualify for assistance, you will need to show proof of your income, and also supply documentation necessary for determination. Please fill out the attached application in full, sign it, and send the application along with a copy of each of the following documentation (those that are applicable) for your household:

Note: If sending Bank Statement or Online documentation, copies must include the bank name, client name, balance and current date.

1)	Copies of three (3) consecutive paystubs or a letter from your employer indicating all gross income	
	for the past three months or your latest IRS tax return is also acceptable.	
2)	One (1) form of identification	
3)	One (1) proof of residency (NYS driver's license, property tax bill, lease for property or a utility bill	
4)	A Medicaid determination letter must accompany your application if your monthly gross income is lower than 138% of the Federal Poverty Guideline. In 2024 for an individual, that is \$1,732. For married/household of two that is \$2,351.	
5.)	Copy of unemployment benefits statement if applicable (e.g., check, bank statement, online, etc.)	
6.)	Copy of disability compensation benefit statement/award letter (e.g., check, bank statement, online, etc.)	
7.)	Copy of social security, pension, retirement income (e.g., award letter, check stub, bank statement, etc.)	
8.)	Documentation of child support and/or alimony paid or received (e.g.,cancelled check, garnishment, bank statement, etc.)	
9.)	Rental Income	
10.)	If an application for state assistance, (e.g. Medicaid, State Health Exchange) has been made in the last 60 days and you have received a decision, please provide a copy. Required during open enrollment.	
11.)	Other:	
	se use the above checklist to be sure we have all the information we need to quickly and correctly process your ication. It is important that your application be complete, and that all necessary documentation is received.	

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#### **Financial Assistance Program**

#### Questions & Answers and Information You Should Know

#### My employer does not provide pay stubs, what should I do?

If pay stubs are not provided by your employer, an affidavit on letterhead from the company you work for will be accepted. The affidavit must show gross pay, deductions, and net pay for one month. Please note, if you are married or have a civil union partner, his / her verification is also required.

# I do not complete a quarterly profit and loss for my business. Can I just send my current Federal Tax Return?

If you are a self employed sole proprietor, Partnership, or Corporation, you will need to provide us with the most current Federal Tax Return and the current year quarterly profit and loss statement. Even though your business may not complete a profit and loss, it is a requirement when you apply for the Patient Financial Assistance Program. If you are filing as a Partnership or Corporation we will need these Federal Tax Returns, your personal Federal Tax Returns, along with the Partnership and/or Corporation Year-to-Date, Quarterly Profit and Loss.

#### What is the coverage period for Patient Financial Assistance?

Financial Assistance is valid for up to six months and may include coverage to current balances unless otherwise noted. Your coverage period will be indicated on your grant letter. If your income indicates you may be eligible for Medicaid, NY Family Health Plus or another insurance program funded by the State, you will only be granted financial assistance for current charges until a Medicaid application is made and a notice of decision letter is received by the Financial Counselor. If you are over the age of 65 and are on a fixed income, you may be granted coverage up to one year.

#### How often do I need to re-apply for financial assistance?

The Patient Financial Assistance Program at Elizabethtown Community Hospital is not an insurance company or a program such as Medicaid, or NY Family Health Plus. We are here to assist patients who face financial hardship and are unable to pay their bills. Financial Assistance should only be applied for if you have outstanding medical bills you cannot pay, expectation that an account currently pending insurance will leave a balance, or expectation that a future scheduled service will leave you a balance.



# **Financial Assistance Application**

### Elizabethtown Community Hospital

	City State Zip code Home Phone Number Medical Record #  or check one:					
Applicant Last Name	First Name		Middle II	nitial		Date of Birth
Address	City		State	Zip code	Home Phone Number	Medical Record #
Employer	or check one:	_ □student	□unem	ployed	□disabled	□retired
Marital Status - please check one:	□single	□married	□separ	ated	□divorced	□widowed
Spouse Last Name	Spouse First N	Name	Middle II	nitial		Date of Birth
Spouse Employer	or check one:	_ □student	□unem	ployed	□disabled	□retired
	Но	usehold In	formatio	n:		
	for which you pro			-	•	
Last Name	First Name		Middle	Initial	Relation to Applicant	Date of Birth
	Ad	ditional In	formatio	n:		
Are you covered under any health insurance policy?					□Yes	□No
If yes, list insurance(s):						
If no, answer next question:						
Did you enroll with NY Health Exchange/Medicaid?					□Yes	□No
Date: Final	eligibility determin	ation letter v	vill be req	uired.		
If no, reason:						
Do you reside in New York greater t	□Yes	□No				
Do you have outstanding balances	-		etwork pa Porter	ırtners?		
o UVMMC o Alice Hyde	□Yes	□No				

Income								
Monthly Income From: Person 1 Person 2								
Name of household member:			Supporting Documentation					
Gross Salary Wages	\$	\$	2 consecutive pay stubs / employer pay statement / tar return					
Self Employed	\$	\$	Current YTD Profit & Loss					
Social Security	\$	\$	Award letter, check stub, bank statement, etc					
Workers' Compensation	\$	\$	Check, bank statement, online, etc					
Unemployment	\$	<u> </u>	Check, bank statement, online, etc					
Alimony / Child Support	\$	<u> </u>	Cancelled check, garnishment, bank statement, etc					
Pension / Retirement Income	\$	<u> </u>	Bank Statement or Pension check stub					
Disability	\$	\$	Check, bank statement, online, etc					
Rental Income	\$	\$	Schedule E of IRS tax form					
Dividend Income	\$	\$	Current/quarterly statement from financial institution					
Other Income:	\$	\$	Contact PAP Specialist					
То	tal: \$	\$	<u></u>					
	Please	e Read Carefully						

I am requesting financial assistance from Elizabethtown Community Hospital. I verify that all information I have provided is accurate and complete. Elizabethtown Community Hospital has my permission to pursue verification of pertinent information and any incorrect, incomplete or false information provided may cancel my application for financial assistance. I agree to repay the full financial assistance award if I receive payment of any kind for the medical services covered by this financial assistance application.

Signature of Patient (or Parent / Guardian if Patient is under 18)

Date



Elizabethtown Community Hospital

#### Financial Assistance Program

#### 2024 Income Guidelines

To be eligible for financial assistance from Elizabethtown Community Hospital, your income should be at or below the yearly guidelines below. If your income exceeds the guidelines (400%) but you have extenuating circumstances, an application may be considered when submitted with a letter explaining your extenuating circumstances.

You must be a permanent resident within Elizabethtown Community Hospital's service areas:Essex, Washington, Clinton, Warren, Franklin, Hamilton, and St. Lawrence County New York

In order to manage our resources responsibly and to allow Elizabethtown Community Hospital to provide the appropriate level of assistance to the greatest number of persons in need, Elizabethtown Community Hospital has implemented a policy with guidelines to provide assistance based upon a sliding fee scale. Balances after the financial assistance percentage have been applied shall remain the responsibility of the patient and should be paid promptly.

2024 <b>FPG</b>								
Persons In Family	200%	250%	300%	350%	400%			
1	\$30,120	\$37,650	\$45,180	\$52,710	\$60,240			
2	\$40,880	\$51,100	\$61,320	\$71,540	\$81,760			
3	\$51,640	\$64,550	\$77,460	\$90,370	\$103,280			
4	\$62,400	\$78,000	\$93,600	\$109,200	\$124,800			
5	\$73,160	\$91,450	\$109,740	\$128,030	\$146,320			
6	\$83,920	\$104,900	\$125,880	\$146,860	\$167,840			
7	\$94,680	\$118,350	\$142,020	\$165,690	\$189,360			
8	\$105,440	\$131,800	\$158,160	\$184,520	\$210,880			

Patient Liability as a %

**0%** 15% 25% 35% 45%