

# Zoom Video Visit Instructions for Patients

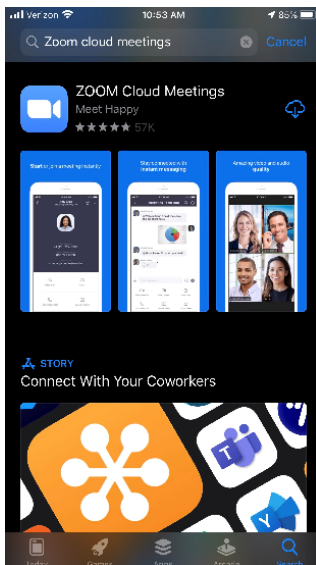
{This document provides the instruction for patients to download Zoom application for Video Visits with ECH Health professionals.}

## Downloading Zoom on a Smartphone or Tablet

1. Navigate to the Apple App Store or to Google Play:



2. Search for Zoom. It appears as ZOOM Cloud Meetings  
The icon will appear:



3. Download app by selecting the cloud icon



4. Find the Zoom app on your home screen and select

# Zoom Video Visit Instructions for Patients

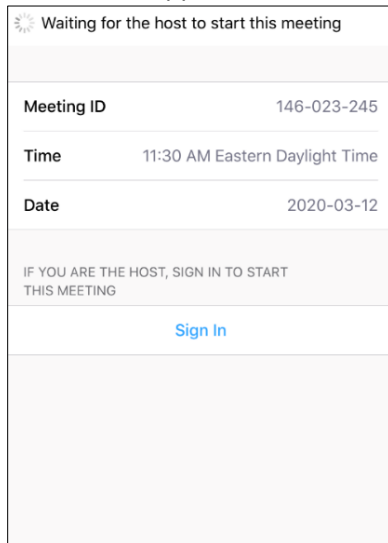


## To Join the Zoom Video Visit from Email

1. Locate the email with the Zoom information
2. Click on Join Zoom Meeting

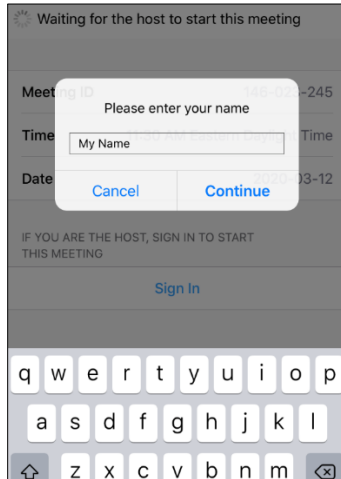
[Join Zoom Meeting](#)

3. The app will launch and you will see a waiting for host screen

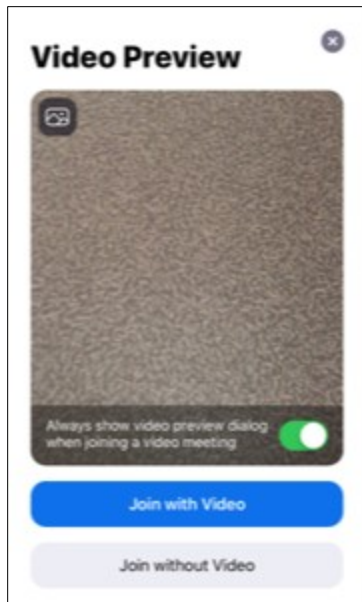


4. You will be prompted to enter in your name; do so and select Continue

# Zoom Video Visit Instructions for Patients

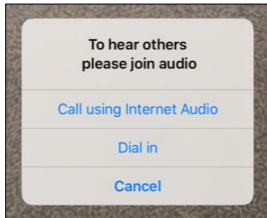


5. A Video Preview screen will present; select Join with Video

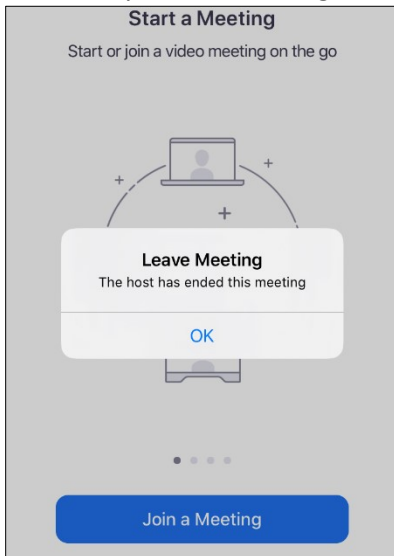


6. When your provider joins the meeting, an audio option will pop up. Select Call using Internet Audio

# Zoom Video Visit Instructions for Patients



7. Your provider will appear on the screen
8. When the video visit is ending, your provider will end the visit and you will see a pop up that says Leave Meeting



# Zoom Video Visit Instructions for Patients